



IPI's quality products and exceptional service ensure customer satisfaction while our work training opportunities make brighter futures possible for Iowa's offenders.

Showroom & Sales Office: 1445 E Grand Avenue, Des Moines, IA 50316 | 800-332-7922 | www.iaprisonind.com

RE: Drum Deposit Policy

December 28, 2020

To Our Valued Housekeeping & Laundry Customers,

With nearly all housekeeping and laundry products sold in drums, IPI charges a \$35 deposit per drum.

Drum deposits are refunded when the empty drums are returned to IPI in a re-usable condition. The following conditions must be met for a drum to be considered re-usable:

- Free from writing or other markings
- All bungs, caps, and lids present and in working order
- Free from cracks



IPI will pick up your empty drums at no charge; please contact Customer Service at 800-332-7922 or ipicustomerservice@iowa.gov to request a pickup.

Thank you for your continued support of IPI's valuable work training program.