



FIT ISSUES?

TacPlus Tactical Pants can be exchanged within 30 days of receipt.

- **Pants must be unworn, in new condition, and unwashed**
- **All tags must be included**
- **Return shipments must be made via a trackable method**
- **A restocking fee of 25% may be applied to exchanges of non-stocked styles and sizes. Stocked sizes are as follows:**
 - **Men's Regular Fit: 30x32/34, 32x30/32/34, 34x30/32/34, 36x30/32/34, 38x30/32/34, 40x30/32/34, 42x30/32, 44x30/32**
 - **Men's Relaxed Fit: 34x30/32/34, 36x30/32, 38x30/32/34, 40x30/32, 42x30/32**
 - **Women's Regular & Relaxed Fits: 8 to 18, regular length**

How do I make an exchange?

Option 1: Exchange at the IPI Showroom

1. The IPI Showroom is located at 1445 East Grand Avenue in Des Moines. Hours are Monday through Friday, 7:30am to 4:00pm.
2. Appointments are recommended and can be made with your Customer Service Representative at 800-332-7922.
3. Most popular sizes and colors are in stock for fitting and purchasing.
4. IPI will inspect your return and process the credit of the returned pants to your account. Original shipping fees will not be credited.

Use the fit guide on the reverse to help determine your correct size.

Option 2: Submit your Request via the IPI Website

1. Fill out a Request For Warranty / Repair / Return on our website at <https://www.iaprisoinind.com/request-for-warranty-repair-return.aspx>.
2. In the "Description & Reason For Request", indicate the size, color, and fit of the pants you want. Alternatively, you may place a new order on the IPI website for the replacement pants. Standard freight charges will apply.
3. Once you receive an email confirmation of your request, ship the pants to the attention of your customer service representative at the following address via a trackable method. Please include a copy of the email confirmation with the pants.
IPI Showroom
1445 E Grand Avenue
Des Moines IA 50316
800-332-7922
4. IPI will inspect your return and process the credit of the returned pants to your account. Original shipping fees will not be credited.

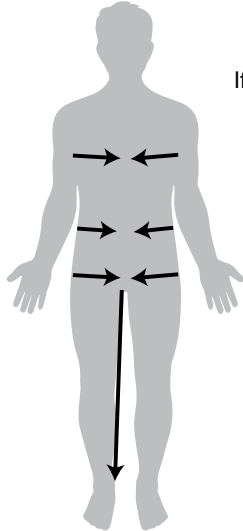


Showroom & Sales Office:
1445 E Grand Avenue, Des Moines, IA 50316
800-332-7922 | www.iaprisoinind.com



FIT GUIDE

STEP #1: MEASURE



MEASURING TIPS

Measure over undergarments, but without other clothing. If you fall between sizes, order the smaller size for a tighter fit or the larger size for a looser fit.

CHEST

With arms relaxed, measure around fullest part of chest.

WAIST

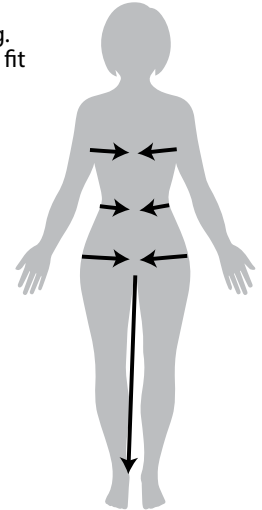
Measure around your waist, at either the narrowest point or where you wear your pants.

HIPS

Stand with heels together and measure around the fullest point of your hips.

INSEAM

Measure from your crotch to your ankle bone.



STEP #2: DETERMINE SIZE & STYLE

PANTS

- Expandable waist bands stretch up to 1"
- If you fall between sizes, order the smaller size for a snugger fit or the larger size for a looser fit
- Choose regular or relaxed fit; relaxed fit adds 1.5" - 2.5" to hip measurement

WOMEN'S PANTS SIZE CHART

Size	2	4	6	8	10	12	14	16	18	20
Waist	26	27	28	29	30	31.5	33	35	37	39
Hips										
Regular Fit	36.5	37.5	38.5	39.5	40.5	42	43.5	45.5	47.5	49.5
Relaxed Fit	38	40	42	43	44	45	46.5	48.5	50	52

Inseam: Short = 30", Regular = 32", Tall = 34"

TOPS

- If you fall between sizes, order the smaller size for a snugger fit or the larger size for a looser fit

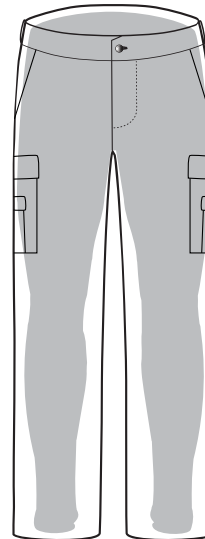
WOMEN'S TOPS SIZE CHART

Size	XS	S	M	L	XL	2XL	3XL	4XL
Numeric Size	2	4/6	8/10	12/14	16/18	20/22	24/26	28/30
Chest	32-34	35-36	37-38	39-41	42-44	45-47	48-51	52-55

MEN'S TOPS SIZE CHART

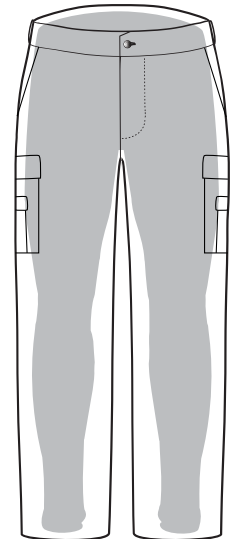
Size	XS	S	M	L	XL	2XL	3XL	4XL	5XL	6XL
Chest	32-34	35-37	38-40	41-43	44-46	47-49	50-53	54-57	58-60	61-63

REGULAR



Straight from hip to leg opening.

RELAXED



Generous fit through hips & thighs. Straight from knee to leg opening.

STEP #3: TRY ON

- Uniforms may be tried on at the IPI Showroom in Des Moines.
- Adjust sizing up or down for your comfort and personal fit preference.
- Do not plan for shrinkage as TacPlus Uniforms should not shrink if care instructions are followed.
- Exchanges for incorrect sizes of pants will be processed for 30 days after delivery; restocking fees may apply on non-stocked sizes. Returned clothing must be unwashed.



Iowa Prison Industries
www.iaprisonind.com • 800-332-7922
ipicustomerservice@iowa.gov